



**HansaWorld, a global ERP and CRM business software vendor,
is seeking to employ French-speaking Consultant for our office based in Miami.**

CONSULTANT

The role of a Consultant is the best entry level position for someone who wants to work in the ERP are. The position involves implementing HansaWorld ERP & CRM software solutions sold by our sales team, from initial consultation with the client, through the design and parametrisation of a test version, training of system users, data conversion and 'hand-holding' during Go-Live, as well as consulting with existing customers.

Responsibilities:

- System analysis and consultation for HansaWorld's existing customers
- Conducting classroom training for customers on the use of software
- Consulting existing customers on version upgrades
- Software implementation and support
- Acting on sales opportunities

Requirements:

- Degree / diploma in Information Technology / Informatics / Business / Accounting
- 1-2 years experience in the field or related; ERP preferred
- Fluent English and French, both verbal and written
- Excellent communication skills
- Ability to assess a situation from the end user's perspective
- High level of computer competence
- Eager to learn and take responsibility; organised and self-motivated individual
- Valid drivers license
- Required to travel regularly, both nationally and internationally

Requirements:

- Bachelors degree or diploma
- Few years experience in accounting, business, programming is beneficial
- IT literate
- Experience in a fast paced office environment
- Excellent English language skills
- Driving license

Organisation Relationships

The Consultant reports directly to the Country Manager and International Service Manager.

Benefits:

- Potential for rapid professional growth
- Work as part of a diverse international team
- Good bonus system and competitive salary to start with