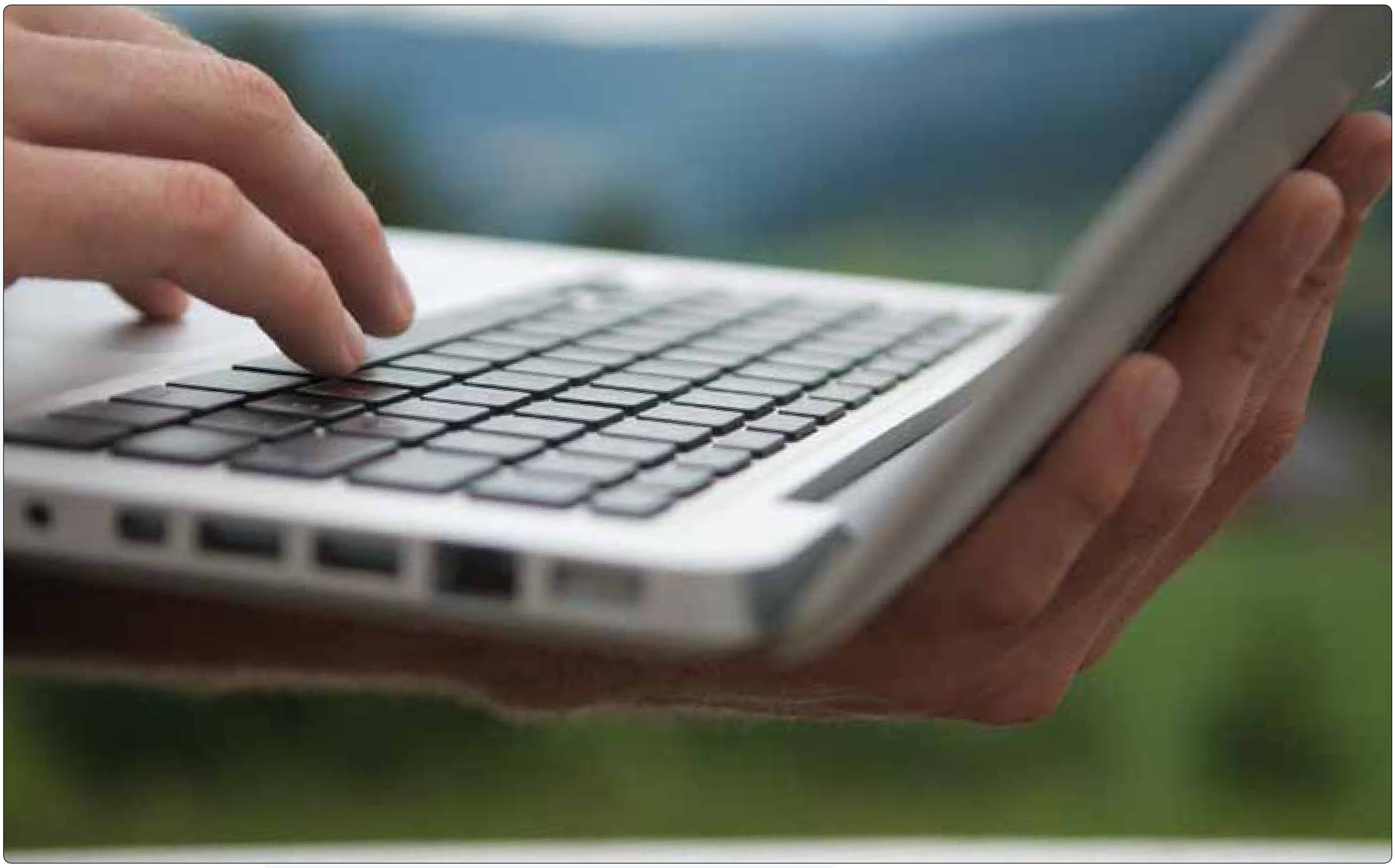
Enterprise
by HansaWorld

Release Notes for Enterprise by HansaWorld 6.1



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Release Notes for Enterprise by HansaWorld 6.1

Version 6.1 of Enterprise by HansaWorld is launched. HansaWorld's continuous investment in research and development provides customers with the latest technology and most up-to-date software. This document provides an overview of the most important changes in version 6.1, out of the more than 100 new features.

New module>>Timekeeper

In many industries employees are required to record the time that they started work, and the time that the work-day ended. An example of these industries would be shift workers in a factory, or barmen in a restaurant or bar.

In some cases employees can clock-in and out at any time, and in other cases only within planned shifts.

The Timekeeper module allows a company to keep track of the times that employees arrive and leave work, and also to control the times that an employee is allowed to login, using planned shifts.

Also, within a specific shift, an employee can still log in and out normally for events like lunch etc. These log in and log out activities are handled within the shift, and are reported on separately.

The Timekeeper module can also interface with devices like fingerprint readers, in order for employees to log in and out automatically.

Internet Services

Apple Products Warranty Status Check

Register>>Service Orders>>Operations>>
Warranty Status Check

This is a new function designed specifically for Apple dealers and resellers to check the warranty status of Apple products.

There are around twenty new fields that store data against each serial numbered item, relating to the item and its warranty status. If you subscribe to the new internet service, you can launch a Warranty Status Check from a repair (Service Order) record. Details of the serial number on the repair are sent to Apple's GSX servicing system, which returns data to populate all the new fields, and sets the repair record to Invoiceable or Warranty depending on the status of the warranty.

FedEx Electronic Delivery Tracking

Module>>Stock>>Register>>Deliveries>>
Operations>>Register Electronic Shipment

If you subscribe to this new internet service, you can interact with FedEx software directly from a Delivery record. Registering an Electronic Shipment instructs FedEx to pick up the number of parcels in the Delivery, and despatch to the Delivery Address. FedEx returns one or more PDF images of the despatch labels, which are held as attachments on the Delivery record and can be printed at any time for sticking on the parcels.

Remote Backups

Enterprise has an option to create and automatically send nightly backups of the database to a remote server for safekeeping and retrieving. Every night when the text backup routine runs, Enterprise stores a copy of the text backup automatically on a remote server.

If something were to happen to your Enterprise database and you can't restore the database from a local text backup, from within a separate standalone Enterprise system you can restore the last remote backup, and Enterprise will import the text backup file from a remote server.

We strongly recommend that all customers store backups at a location that is remote from their central server. This new service automates the process, removing the need for IT staff to manage it. It is completely scalable as a solution, as you only pay for the storage you require.

We still recommend all customers to keep daily automatic backups on their own servers as well.

Technical

Automatic version update

Now it is only necessary to make a single installation on each client machine. If you update software on the central server, Enterprise can prompt the user that an update has been made, and where that update requires updating on the client as well the software will prompt the user to update. The only intervention required by the user is to accept the update (one button); Enterprise will automatically update the client version.

Restarting client

If the server is busy with for example a long maintenance routine, you will get a message on the screen ‘Server busy or not responding’. You can wait until the server completes the task, quit the client or immediately re-start the client from the message window.

Access rights in Electronic Conferences

You can now set access rights per user to allow read-only access to conferences.

Users with read-only access can read the content of conferences, but can’t make any changes. You can also set access rights to users to Electronic Conferences attachments. They can have full access, read-only access or no access to delete and change the attachments.

CRM

Settings>>CRM Settings>>New checkbox>>Show Results from Consequences only

In previous versions when you wanted to paste a consequence Activity Type into the Result field, the Paste Special window showed all the Activity Types entered in the system. It was difficult to find the Activity Type for a specific consequence. Now by ticking this checkbox, you will see only the Activity Types that are available consequences for the originating Activity Type.

Hotel and Restaurant

*Hotel>>Settings>>Online Reservation Settings>>
New checkbox>>Online Reservations Activated*

You can now to decide whether you want to have the Online Reservations turned on or off from your website.

Hotel>>Register>>Reservations>>Possibility to move folios from one reservation to another reservation.

Sometimes staff working in hotels or restaurants make mistakes and book items to the wrong room/guest. It is now possible to move account items from the folio of one reservation to the folio of another checked in reservation.

Hotel>>Reports>>Nationality Statistics

This report can be used to find out where guests are coming from, per country and per region. In some countries it is a legal requirement to have this information ready for the Ministry of Tourism.

Restaurant>>Settings>>Table View

It is now possible to have a graphical view of tables in the restaurant. It is possible to manage multiple restaurants per company, or even manage multiple restaurants within multiple hotels. When a waiter or barman logs into the system it is possible to show them immediately the graphical restaurant table view and it is possible to allocate tables to waiters. This makes working with bar tabs and tables much easier.

Sales Ledger>>Invoice (Touch screen)>> Voiding/Deleting Control

A new Access Group Action has been added to *System>>Settings>>Access Groups*: Allow Voiding Touch Screen Invoice rows:

- None - if the user has been given “None” access to this action, Enterprise does not allow the user to delete items from touch screen invoices, nor to reduce or change quantities to 0. This access also does not allow the user to cancel a already used Bar Tab nor close a new Bar Tab without having to save it.- Full - if the user has been given “Full” access to this action, he can add a void row for the selected item, so that one can see which row has been voided. Rows will be voided in full, so if you have a row with three beers, all three will be voided. If you want to void only one, you need to void all three and then add two again.

Restaurant>>Register>>Bar Tab>>Easy Price Lookup

There is a new button on the Bar Tab - Price Lookup. When clicking on the button, this will open a window that looks like a normal bar tab but with only the item buttons. Clicking an item button will add the item to the matrix displaying the price. The user needs to close the window to continue normally with the Bar Tab.

Restaurant>>Reports>>Void Report

This report shows all Bar Tabs or Sales Ledger touchscreen Invoices that have been voided. It provides better control for the restaurant POS operations.

System>>Settings>>Access Groups>>New Actions

It is possible to allow users to delete items on a Bar Tab and also delete items on touch screen Invoices.

It is now possible to set up user access rights making it possible to restrict/allow a user to perform actions on the following buttons: Payment, Room, Bookings, Delete, Add, Sub, Split.

It is possible to set up access rights where users can be logged out after printing a receipt or order to the kitchen from a Bar Tab.

Job costing

Register>>Project Schedules
Setting>>Project Phases

There is a new register called Project Schedules, allowing users to create Phases on Projects, and associate with each phase a variety of dates and actions. You can set the dates that the Phase will last for, and the Deadline for the Phase, together with the main person responsible.

Percentages can be associated with each Phase, so you can report on how far through a Project is at any point in time, and to underpin revenue recognition based on percentage completion. This is also linked to invoicing, as Phases can have sign-offs, and invoices can only be raised for signed-off Phases.

Setting>>Project Settings>>New radio buttons for Usage of Items on Project Budget>>Warning and Disallow

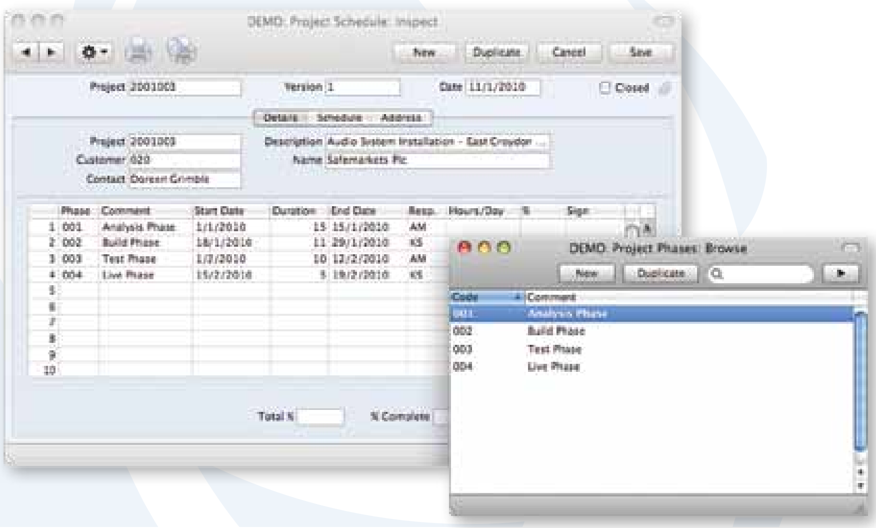
If you post any actual costs on Projects (Timesheets, Activities, Expenses, Purchase Invoices, Stock Deprecations or Deliveries) then if this radio button is set to “Warning” and you use an item that is not on the Project Budget, or the quantity takes the actual spend for this item over budget, you get a warning message, but you can still save the project.

If you set this radio button as “Disallow”, it then won’t let you post the actual cost at all - you need to agree with the customer about increasing the budget first, get the budget updated, and only then you can post your actual cost.

You can have a general setting for all projects, but you can also decide on specific projects whether you want people to be warned or disallow using items not specified on the project budget, and also whether you want people to be warned or disallow saving the record if the actual quantity is higher than on the Project Budget.

Register>>Project>>New field>>Project Currency

Enterprise now supports multi-currency Job Costing. This is primarily achieved by specifying a Currency on a Project record. You can create Quotations in that project currency, and any Project Budgets created from that Quotation will also have the Project currency on them. Project Budgets also hold Exchange Rates taken from the rate applicable at the date the Project Budget was created.



If there is a Currency on a Project record, then all Project Transactions for this Project will also be stored in that currency as well as in Base Currency using that day's exchange rate (also stored on the Project Transaction record).

Register>>Project>>New functionality>>Retention

If you agree that customers can retain an amount from the total project value until final sign-off, you can set this figure on the Project's Downpayment tile, with a Type of Retention. This posts the retention to holding accounts on the Balance Sheet, and prevents normal invoicing of the retained portion of the total project value. When you are ready to invoice the retention, you can create a specific retention invoice, that reverses out the Balance Sheet entries at the same time.

It is also possible to handle retentions from the Purchase Ledger, where you are granted a retention by your customer.

Report>>New>>Project Actual vs. Budget

When you specify the radio button>>Amounts, report shows:

- budgeted income from budget and actual income from project transactions

- budgeted cost from budget and actual cost from project transactions

- budgeted GP from budget and actual GP from project transactions

When you specify the radio button>>Quantities, report shows:

- budgeted income quantity from budget and actual income quantity from project transactions

- budgeted cost quantity from budget and actual cost quantity from project transactions

- difference between budgeted and actual quantities

You can run the report also at the Item level, or Item Type level (material, service, stock, purchase/subcontracting).

Work in Progress

Enterprise now has real-time costing from within Job Costing. Entries from underlying subledgers can post in real-time to WIP valuation and accrual accounts, and are reversed out automatically as part of invoicing. Many features have been added behind the scenes to support this functionality.

Documents>>Project Transactions

This allows printing several Project Info fields, and it also has matrix fields to print out a list of Project Transactions.

Limited Access in Job Costing module

There is a Members field on Projects that allows you to associate all Persons working on that Project with the Project itself. Projects can be viewed from the Resource Planning graphical screen, and drilling on a Project number displays the workload for all the Members of that Project (with radio buttons that filter Activities to just those associated with the Project, or to all Activities for those Members).

There is a new Members field on the Project Budget and Project Schedule records, which gets automatically updated when you update Members on the Project record. The Limited Access module can now affect all these records as well, filtering a Person's access just to records with them specified as Members, or just to those records for which the Member belongs to the same Sales Group as one of the Members.

Nominal Ledger

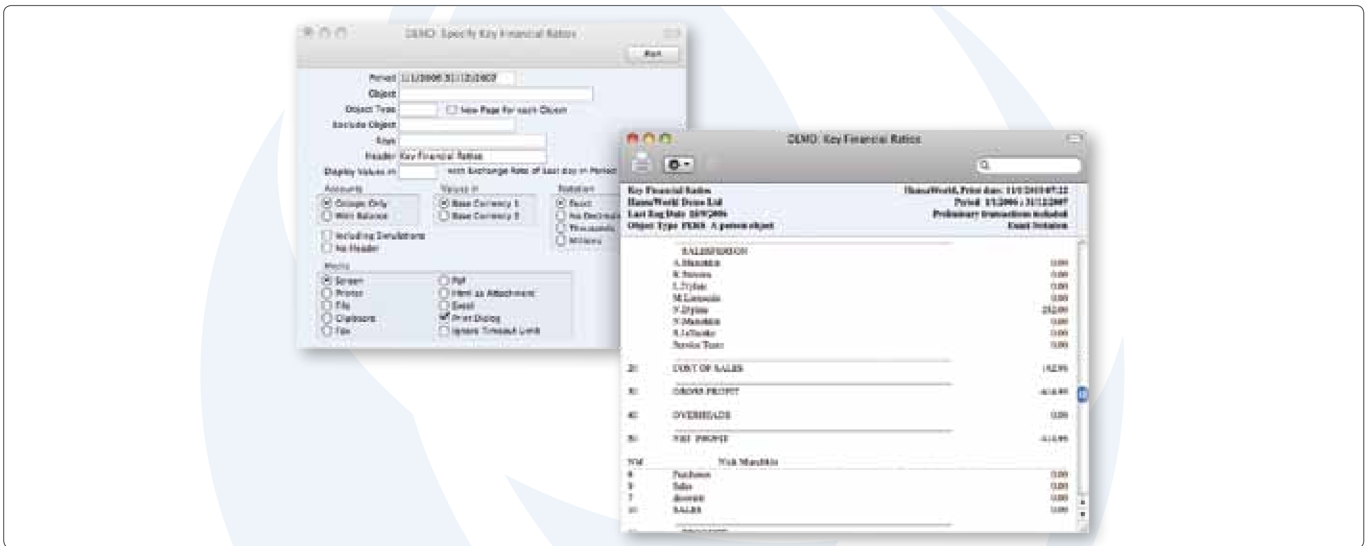
Settings>>Report Settings

The following improvements have been made to reports defined in the Report Settings setting:
- it is now possible to rename the reports

- it is now possible to duplicate existing reports to easily create new slightly modified used-defined reports

Report>>Key Financial Ratios

There have been several improvements to the report definition:
- Assisted Formula Entry
- Option to adjust column positions
- Option to hide rows from report



- Option to hide columns from report
- Detailed layout of the report listing Accounts with Drilldown
- Round off options in report specification window
- Run the report for many Objects of the same Type in one go
- Run Chart of Accounts report to see which accounts you have defined in KFR report and which ones you've missed out!

Purchase Ledger

Register>>Payments>>Payment Inspect>> Operations>> Create E-mail

It is now possible to email remittance advices to suppliers. Please note that in order for Enterprise to send e-mails, you need to purchase Internal and External E-mail licenses.

Reports>>Purchase Ledger>>New radio button >> Detailed Aged

This allows you can see the aging view with details of each outstanding invoice.

Purchase Orders

Register>>Purchase Items>>New field>>Location

It is now possible to have a default supplier per location. This is to enable companies with multiple branches to place orders with local suppliers for items that can be purchased cheaper locally.

Register>>New>>Shipment Notifications

Sometimes when you order goods from a supplier you might want the supplier to ship the products directly to your customer, not first to you leaving you to ship the goods to your customer. Enterprise supports this now as well ("drop-shipments"). You can specify on a Sales Order that Items will be drop-shipped, and also on Purchase Orders.

When the supplier notifies you that goods have been shipped, you can use a new Operations menu selection on the Purchase Order to Create a Shipment Notification. This straightens out all the inventory and accounting implications automatically.

Reports>>Purchase Item Price List>>New field>> Location

It is now possible to run the report per location. It shows the location and allows drilldown to the Purchase Item.

Reports>>Supplier Evaluation

This report evaluates your supplier on 3 different parameters:

- Late delivery (transaction date of Goods Receipt compared to planned delivery date on Purchase Order)
- Qty (quantity on the Purchase order, and the one or more related Goods Receipts are compared and then calculated / displayed together with the difference in %)
- Price (price from the Purchase Order is compared to the one on the Purchase Invoice, actual difference and difference in % is then displayed)

An average is calculated then for all the parameters.

Maintenance>>Create Purchase Orders>> New field>>Location

You can run a maintenance routine to create Purchase Orders per location specified on Purchase Items records.

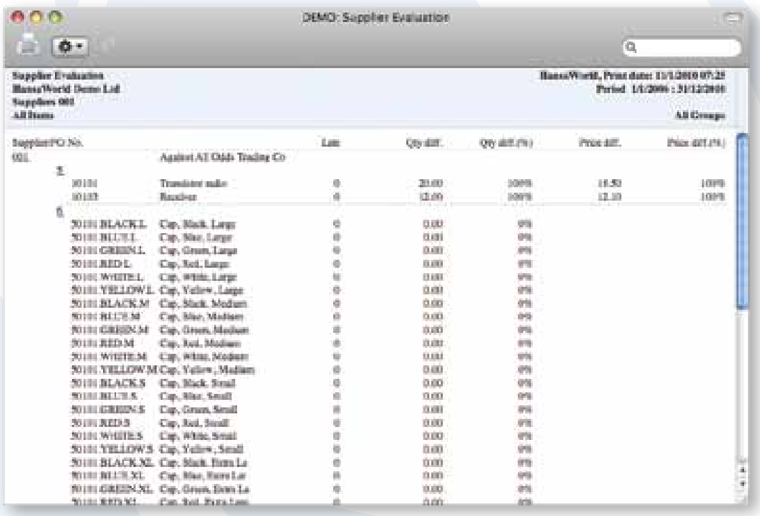
Maintenance>>Reordering Requirements

You can run a maintenance routine to create Purchase Orders per location. Enterprise will analyse your purchasing requirements for a specified future period for the specified location based on average monthly sales achieved in the past. It then uses that analysis to create Purchase Orders for the specific location to be sold in that future period.

Quotations

Reports>>Quotation Journal>>New selection added to report specification window>>Item.

This allows you to see to which customers you have quoted a specific item.



Reports>>Quotation Stock>>New selections added to report specification window>>Item and Item Group.

This allows you to see all the open Quotations where specified items or items belonging to a certain group are quoted.

Resort

The Resort module has been substantially redesigned. The module is for managing events such as whitewater rafting, hot air ballooning, weddings and airport transfers etc. You can set up different packages and also schedule the events.

You have a good overview of how many people have been booked to specified events on specific dates and even create special packages of different combined events. The module is integrated with the Hotel module allowing you to link the events to Reservations.

Sales Ledger

Settings>>Age Limits>>New checkbox>>Show Invoices Due on Specified Date as Current Invoices.

Ticking this checkbox results in splitting the Not Due value into what is current and what is not yet current. Assume the statements are printed at the end of each month and the customer gets terms that allow him to pay 30 days after statement. Therefore, if we print the statement at the end of June, then all invoices made in May are current, and all invoices made in June are not yet due. In earlier versions it was not possible to split these amounts. This is applied to Periodic Customer Statement, Open Customer Statement and Sales Ledger report. You can also print the different amounts on the Periodic Customer Statement document (fields: Aged on Date Current and Aged Current)

Register>>Invoices>>Multiple Sales persons and Multiple Sales Groups per sales transaction

You can now put more than one salesman on one invoice, by separating the Salespersons with commas. This allows you to easily share the sales bonus if you have more than one salesperson dealing with one sale. The Bonus Salesman report splits the bonus if an Invoice has more than one salesman. You can also add multiple Salespeople and Sales Groups on Quotations, Sales Orders and Project Budgets.

Register>>Invoices>>Invoice: Inspect>>Operations >>Manager's Discount Override

Manager with "better" Minimum Price List specified on Person's record can override discount on invoice row by entering his password.

Register>>Invoices>>Invoice: Inspect>> New column >>Position

You can now display the position on invoice matrix

Reports>>Periodic Customer Statement

New radio button block for Customers (All, with Transactions or Forward Balance, with Balance)

It is now possible to include customers with no balance but transactions on periodic customer statement report. Previously transactions did not print.

When printing Periodic Customer Statement report, this now runs in the background and no longer blocks other users from working.

Reports>>Customer/Item Statistics>>New checkbox >>Show Varieties

If you run the report with this checkbox, then you can also see how many variety items a specific customer has bought.

Documents>>Periodic Customer Statement

New radio button block for Customers (All, with Transactions or Forward Balance, with Balance)

It is now possible to include customers with no balance but transactions on periodic customer statement document. Previously transactions did not print.

On the document you now have the option to print all statements, only those with balance, or those with balance and transactions in the period.

When printing Periodic Customer Statement documents, the printing now runs in the background and no longer blocks other users from working.

Documents>>New>>Debtors Letter

Use this document to print one reminder per customer's total balance.

Maintenance>>New>>Create Mails from Invoices

It is now possible to let the system e-mail all invoices automatically instead of e-mailing them one by one from *Invoice>>Operations>>Create e-mail*

Maintenance>>New>>Create Open Invoice Customer Statement E-mail

It is now possible to let the system e-mail all open invoice customer statements automatically

Maintenance>>New>>Create Periodic Customer Statement E-mail

It is now possible to let the system e-mail all periodic customer statements automatically.

Sales Order

Register>>Orders>>Order: Inspect>>New column >>Position.

You can now display the position on order matrix

Stock

Settings>>Stock Settings>>Service and Plain Items on Purchase Order>>New radio button option>>Allow amending received Quantity

Previously, when we had a Purchase Order with service or plain items, in order to be able to create a Purchase Invoice we had to create a Goods Receipt or in the settings specify 'automatic receiving of service and plain items'.

Now if this radio button is selected, then the user can update the received quantity on purchase order manually.

Register>>Returned Goods to Suppliers

You might have multiple Purchase Orders from which you have received different items into your stock. When you wanted to send the items back to the supplier there was no easy way to find out on which Purchase Orders you received those items, in order to create Returned Goods records from Purchase Orders. Nor are you interested in creating separate Returned Goods records per Purchase Order. You want just one Returned Goods document to print to supplier that includes all items you are returning.

It is now possible to create a new record in the Returned Goods to Suppliers register. In the matrix there are now new columns in flip D:

- Specify Purchase Order Number

- Specify Purchase Order Row number, if you set 0, then it pastes all that Purchase Order Rows.

Alternatively you can also specify Goods Receipt Number and Row number, which will automatically bring across Purchase Order Number and Row Numbers as well.

If you have Serial Numbered items, and the Serial Number is unique across all stock, then the Purchase Order and Goods Receipt numbers and row numbers are pasted on Returned Goods record automatically.

Register>>Stocktake>>New column>>Position
Stocktaking can be done now per position

Reports>>Stock List>>New field>>Position Stock list report can be run now per position.

Reports>>Stock List>>New checkbox>>
Show Varieties

If you run the report with this checkbox, then variety items are split into varieties and each variety qty in stock can be seen in the report.

System

Settings>>KPIs (Available only in Cocoa)

A list of new KPIs have been added allowing you to have more broad information of your company's KPI's at your fingertips. You can also set the period up to which you want the system to display you specific KPI.

Settings>>Locking>>New options added:

- Warn and/or disallow entry of records with future dates. All stock users should be especially interested in using this to prevent users from making mistakes.

Register>>Persons>>New field>>Minimum Price list

It is possible to define Minimum Price List per Person, so Salesman cannot discount more than the prices specified in Minimum Price List. Manager with "better" Minimum Price List can override Discount by entering his password for an Invoice row.

Register>>Forms>>Form: Inspect>>Operations>>
Properties>>New checkbox>>PDF Landscape

It is now also possible to send the documents via e-mail in landscape format. Previously you could only e-mail documents in portrait format. This gives you more flexibility in forms design.

Reports>>Subsystems checking>>New field>>Period

You can now specify a period in the specification window. This allows you to find all Nominal Ledger Transactions in the specified period that were created by a sub system (such as sales invoices, receipts, purchase invoices, payments etc) but the sub system record itself is missing from the database.

Reports>>Transaction Checking

You can now specify a period in the specification window. This allows you to find all Sub System records (such as sales invoices, receipts, purchase invoices, payments etc) in the specified period that do not have a linked Nominal Ledger Transaction.

Task Manager

Task Manager allows you to filter your task list now also by Activity Class, allowing you to display only certain types of activities you need to complete.

Technics

Settings>>HAL Rules>>Browse>>Operations>>
Delete HAL Rules

This function deletes all HAL Rules records in one go. Previously it was rather cumbersome, especially on Windows, to delete HAL Rules one by one. Enterprise also has external scripts and applications to automatically generate a HAL Rules import file, so you can delete all existing HAL rules and import new ones.

New Report>>Technics>>Reports<<Idle Tasks

Report lists all Idle Tasks in the system; listing also how often the tasks are run.

Country specific changes

Argentina

Perception Taxes and Withholdings

Several improvements have been made to Perception Taxes and Withholdings. Below are listed some of the changes.

Database Maintenance>>Imports>>New import>>
Regional Perceptions & Withholdings

This report is used for importing on a monthly basis specific Rates for the Perception & Withholdings Taxes

Database Maintenance>>Imports>>New import>>
Regional Perceptions & Withholdings Corrections

With this import you can update the Regional Perceptions & Withholdings taxes with the Corrections published by the Tax Authorities.

Sales Ledger>>Settings>>Regions

The Regions record has been modified with the additional fields in order to make the process of updating the taxes % in the records of Regional Perception Taxes for Customers and Suppliers Withholdings easier.

Sales Ledger>>Settings>>Regional Perception Taxes for Customers>>New column: Taxed Min. Column

Specify here minimum amounts that need to be considered for calculating the Perception taxes in some regions.

Sales Ledger>>Reports>>VAT Report Sales (Argentina)>> New radio buttons>>Overview and Detailed

When selecting overview, information in the report is displayed as before. When selecting detailed, you will see detailed information about Region and Perception Taxes.

Modules

- Business Alerts
- Cash Book
- Cheques
- Conferences
- Consolidation
- Contracts
- Course Booking
- Credit Management
- CRM
- Customs
- EDI
- Email
- Expenses
- Fax
- Fixed Assets
- Group Calendar
- Hotel
- Internal Stock
- Jewellery
- Job Costing
- MRP
- Nominal Ledger
- Point of Sales
- POS Offline
- Pricing
- Production
- Purchase Ledger
- Purchase Orders
- Quotations
- Rental
- Report Generator
- Resort
- Resource Planning
- Restaurant
- Sales Ledger
- Sales Orders
- Service Orders
- Share Trading
- SmartView (Business Intelligence)
- Stock
- Task Manager
- Telephone Log
- Warehouse Management
- Webshop and CMS

Technologies

- Business Communicator (Asterisk, Skype and TAPI)
- Forms Designer
- HAL Customisation language
- Intelligent Routing
- Interfacing Toolkit
- Massive Cacheing
- ODBC
- SmartApps Designer
- Wide-area Networking

Internet Services

- Address Lookup
- Credit Card Payment
- Credit History
- E-invoicing
- Electronic Bank Services
- Electronic VAT Return
- Exchange Rate Lookup
- Postcode Lookup

Company profile

HansaWorld is a major international software company specialising in business applications. The group employs around 300 staff in a strong network of daughter companies and distribution partners worldwide. There are 17 offices spanning all the major continents, allowing HansaWorld to offer international implementations with a single point of contact across many countries.

The group was founded in Sweden in 1988, by Managing Director Karl Bohlin. While the group is now headquartered offshore, the largest offices and much of the development effort takes place in Scandinavia and around the Baltic Sea. The products are available in 29 languages and work with almost all computers and operating systems. The vast majority of the 74,000 HansaWorld installations are for small and medium sized businesses, but also many subsidiaries of large international companies.

HansaWorld provides a local product manager for each market where it actively sells HansaWorld Enterprise. The product manager is responsible for translations (if required), localisation for statutory and commercial practices, and ongoing quality control.

Product Strategy

HansaWorld Enterprise's advanced and successful user interface was first developed for Apple Macintosh in 1988. In 1994, when the program was ported to Windows, it had already been proved by thousands of users. HansaWorld's experience with international sales and modern technology puts it in the perfect position to meet the challenges of the next decade.

HansaWorld provides a wide range of technologies for e-business including internal and external email, several webshop solutions and PDA support. In addition, HansaWorld can help to build a corporate portal. HansaWorld Enterprise is developed using C++ as its programming language, and proprietary technology for database design and for network communication. This allows HansaWorld to have the same products available for several different operating systems, each version optimised for maximum performance.

Currently HansaWorld Enterprise is available for Windows 2000–XP, including Windows CE, Mac OS X and Unix, including Linux, Sun, Symbian S60, Series80 and iPhone. HansaWorld Enterprise is IBM eServer proven, running on xSeries, pSeries, iSeries and zSeries.

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